



KATUNGUL COMMUNITY HEALTH REFERRAL FORM

PLEASE FILL OUT THIS SECTION IF YOU ARE AN ORGANISATION, SERVICE OR SCHOOL REFERRING A CLIENT AND/OR STUDENT TO KATUNGUL:

REFERRER DETAILS:

REFERRER NAME: _____

WHERE YOU WORK: _____

YOUR EMAIL AND PHONE: _____ / _____

REASON FOR INTAKE/REFERRAL:

HAS THE CLIENT AND/OR STUDENT GIVEN CONSENT FOR THIS REFERRAL? YES ☐ NO ☐

DOES THE PARENT/GUARDIAN CONSENT TO THIS REFERRAL? YES ☐ NO ☐ N/A ☐

CLIENT DETAILS:

FULL NAME: _____ DOB: _____

PREFERRED NAME: _____ IS THIS A SELF REFERRAL? YES ☐ NO ☐

GENDER: MALE ☐ FEMALE ☐ NON-BINARY ☐ PREFER NOT TO SAY ☐

PHONE: _____ EMAIL: _____

ADDRESS: _____

POSTAL ADDRESS (IF DIFFERENT FROM ABOVE): _____

EMERGENCY CONTACT: _____

CONTACT NUMBER: _____ DO THEY LIVE WITH THE CLIENT: YES ☐ NO ☐

ETHNICITY: ABORIGINAL ☐ TORRES STRAIT ISLANDER ☐ BOTH ☐ NON-INDIGENOUS ☐

IF NON-INDIGENOUS, DO THEY MEET THE ELIGIBILITY CRITERIA: YES ☐ NO ☐

- A PARENT OR GUARDIAN OF AN ABORIGINAL AND/OR TORRES STRAIT ISLANDER PERSONS UNDER 18 YEARS
- REQUESTING SUPPORT FROM ONE OF THE FOLLOWING PROGRAMS: FAMILY CARERS FRIENDS, SOCIAL AND EMOTIONAL WELLBEING, TACKLING INDIGENOUS SMOKING, TARGETED EARLY INTERVENTION

ARE THERE ANY KNOWN RISKS OR CONSIDERATIONS? YES ☐ NO ☐ UNKNOWN ☐

(E.G. SAFETY CONCERNS, PROTECTION ORDERS, MEDICAL ALERTS, LEGAL MATTERS)

PLEASE SEND THE REFERRAL FORM TO THE FOLLOWING EMAIL: COMMUNITYINTAKE@KATUNGUL.ORG.AU



KATUNGUL COMMUNITY HEALTH CONSENT FORM

PLEASE COMPLETE ALL SECTIONS OF THE KATUNGUL COMMUNITY HEALTH PROGRAMS REFERRAL FORM.
CONSENT MUST BE AGREED UPON AND/OR SIGNED BY THE CLIENT FOR THE REFERRAL TO BE APPROVED.

REFERRER SIGNATURE: _____ DATE: _____

CLIENT FULL NAME: _____

SIGNATURE: _____ DATE: _____

PARENT/GUARDIAN FULL NAME: _____

SIGNATURE: _____ DATE: _____

WAS THE REFERRAL CONSENTED TO VERBALLY? YES ☐ NO ☐

DO YOU GIVE CONSENT FOR KATUNGUL STAFF TO CONTACT EXTERNAL ORGANISATIONS ON
YOUR BEHALF? YES ☐ NO ☐

DO YOU GIVE CONSENT FOR KATUNGUL STAFF TO PROVIDE AND/OR REQUEST RELEVANT
INFORMATION ON YOUR BEHALF? YES ☐ NO ☐

COMMUNITY PROGRAM/S THE CLIENT WOULD LIKE TO BE REGISTERED WITH:
*PLEASE SEE FOLLOWING PAGE FOR INFORMATION ON THE COMMUNITY HEALTH PROGRAMS
AVAILABLE AT KATUNGUL ABORIGINAL CORPORATION.

- ☐ ALCOHOL AND OTHER DRUGS (AOD)
- ☐ BUILDING ABORIGINAL COMMUNITY RESILIENCE (BACR)
- ☐ CULTURE CARE CONNECT (CCC)
- ☐ ELDER CARE SUPPORT (ECS)
- ☐ FAMILY CARERS FRIENDS (FCF)
- ☐ SOCIAL EMOTIONAL WELLBEING (SEWB)
- ☐ TACKLING INDIGENOUS SMOKING (TIS)
- ☐ TARGETED EARLY INTERVENTION (TEI)

THE KATUNGUL COMMUNITY HEALTH SECTOR HAS A TRIAGE PROCESS FOR INCOMING REFERRALS. THIS
PROCESS CAN TAKE UP TO THREE DAYS TO ENSURE THAT THE CLIENT WILL BE ACCESSING APPROPRIATE
PROGRAM/S, AND TO ENSURE THAT A SUITABLE CASE WORKER IS ALLOCATED TO THE CLIENT.

DURING THIS TIME THE CLIENT MAY BE CONTACTED DIRECTLY TO CONFIRM ONGOING ENGAGEMENT WITH
KATUNGUL, AND TO SCHEDULE AN INTAKE APPOINTMENT.

KATUNGUL ABORIGINAL CORPORATION REGIONAL HEALTH AND COMMUNITY SERVICES PROVIDE HOLISTIC
HEALTH CARE AND IT IS AT THE DISCRETION OF THE CLIENT WHETHER THEY ACCESS THE RECOMMENDED
AND/OR REFERRED SERVICES. THE CLIENT HAS THE RIGHT TO WITHDRAW THEIR CONSENT AT ANY TIME
WHILE ACCESSING KATUNGUL ABORIGINAL CORPORATION REGIONAL HEALTH AND COMMUNITY SERVICES.

KATUNGUL CASEWORKER: _____

SIGNATURE: _____ DATE: _____

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Katungul Aboriginal Corporation Community Health Programs

All programs offer self-determined and strength-based supports for individuals who are referred. It is at the discretion of the individual whether they utilise these programs, and the length of their engagement period. Please note some programs may be limited to Local Government Areas due to funding allocations.

Alcohol and Other Drugs (AOD):

Bega-Narooma-Batemans Bay

The Stay Strong Alcohol and Other Drugs team can provide support and treatment options for community members facing substance abuse and/or families impacted by those who use substances. We use culturally appropriate care and discretion for those wanting to access these services through the means of brief intervention, detox or rehabilitation, court diversion, and working development orders. Katungul staff are able to provide education and awareness resources to promote positive health and wellbeing outcomes for clients, community, and school environments.

Building Aboriginal Community Resilience (BACR):

Bega-Narooma-Batemans Bay

Our Building Aboriginal Community Resilience program provides cultural support that honours identity, community connections, and the strength of storytelling. Katungul staff provide mindful support services that help individuals pause, reflect, and stay grounded during challenging moments. We use culturally appropriate care and discretion, giving individuals a safe and private space to open up. Katungul staff will walk alongside those with care, respect, and understanding, whether through challenging events or by providing the opportunity to engage in conversation.

Culture Care Connect (CCC):

Bega-Narooma-Batemans Bay

Our Culture Care Connect team believe in the use of strength, resilience, and culture to provide healing and protect those who need safe mental health support. The community is at the centre of this approach. Katungul staff will walk alongside these individuals, families, or groups who may be going through emotional and spiritual distress. We know big life challenges and changes, or sorry business can impact the wellbeing of our community. We offer holistic support that is caring, grounded in culture, and led by our community. If further mental health support is needed, our staff will continue to provide support.

Elder Care Support (ECS):

Bega-Narooma-Batemans Bay

The Elder Care Support team can provide help for those who meet the Aged Care criteria and explore options for suitable supports to be put in place. Katungul staff will ensure culturally safe care through informed practices and provide advocacy on behalf of the individual throughout the journey. It is at the discretion of those accessing the service who they would like to select as a chosen provider, if at all. Our team may not offer direct supports, but they will help our Indigenous Elders to find someone who can.

Family Carers Friends (FCF):

Bega-Narooma-Batemans Bay

Our Family Carers Friends team will walk beside individuals and families that have become primary carers, whether intentional or not. It can be physically, emotionally and spiritually distressing when caring for those who suffer with substance use, especially when individuals may be supporting them alone. We use culturally appropriate care and discretion for those wanting to access these services through the means of individual case management, outreach services, and advocacy. Katungul staff will encourage and support individual health and wellbeing outcomes during the individuals journey.

Social Emotional Wellbeing (SEWB):

Bega-Narooma-Batemans Bay

The Social Emotional Wellbeing team offers personalised support to individuals and families to provide a holistic approach to healing and overall positive wellbeing. We use culturally appropriate care and discretion for those wanting to access these services through the means of advocacy, referral assistance, social assistance like housing or Centrelink, community education, school engagement, youth services, and support for stolen generation. Our Katungul staff prioritise culturally safe determinants such as the body, the mind, connection to kinship, connection to community, culture, country, and spirituality.

Tackling Indigenous Smoking (TIS):

Bega-Narooma-Batemans Bay

Our Tackling Indigenous Smoking team offer culturally safe support to withdrawal from nicotine dependency. Our Katungul staff can provide education and awareness for individuals, communities, and schools to promote positive health and wellbeing outcomes. This journey is shaped by the individual and can be supported during our smoking cessation clinics with nicotine replacement therapy (NRT) options utilised in conjunction with ongoing engagement and mentoring from Katungul staff.

Targeted Early Intervention (TEI):

Narooma-Batemans Bay

The Targeted Early Intervention team is designed to ensure that families, children and young people receive support to prevent the escalation of vulnerability. The Katungul team aim to address risk factors in the young persons life while providing culturally safe and effective access to services. This program recognises the importance of culture and identity to keep Indigenous youth safe and providing support to families through network coordination and active social support.